

Tupperware Product Alert List (US) – Last Updated 11/13/2024, 3:00 PM ET

Please find below the current status of products, excluding While Supplies Last offers, Brochure Samples and Sales Aids, that may be affecting your orders. For availability of While Supplies last offers, Brochure Samples, and Sales Aids, please refer to the system as the status of these types of items can change quickly. This list is updated as needed. Be sure to always check the Knowledge Center for the latest version as information is subject to change. New updates are highlighted in yellow.

- Hemingway is working 6 days a week to get the unexpected high volume of orders shipped out as soon as possible, but we are experiencing delays. The majority of orders placed before November 2 have shipped. Thank you for your support and patience.
- PACKING SLIP UPDATE:** Due to a technical issue with our packing slip printer, we are temporarily unable to include a packing slip in any order shipment. Please reference the Sales Order Page in your back office, in order to match the tracking numbers to the correct orders. Customers with direct ship can reference their order confirmation email to verify their items. We will let you know once the printer is operational once again. Our sincerest apologies for any inconvenience this may cause.
- Orders with a PO Box shipping address will be delivered by Canada Post and will experience a longer delivery period (3-4 weeks).
- Be sure to order your sample and sales aids using the Samples/Sales Aids order type as these specific orders are prioritized every morning at the factory. If you order samples or sales aids with any other order type, these items will be processed using our regular standards.
- Current catalog products listed as closed, temporarily closed, or backordered are not available for warranty redemption until inventory is replenished.

Short-Term Offers

Product Name	Publication	Item #	Status	Details/Expected Backorder Clear Date
Access Mate Medium	Easy Snacking	89589	Correction	A few orders will be receiving a substitutions of the Onion & Garlic Smart® Container. This is the same container as the Access Mate Medium, with a different seal that still allows for easy access to prepackaged snacks and stacking.
Chic Dining Appetizer Tray with Cover	2024 Online Product Portfolio	88583	Refund	Orders for this item will receive a refund to the original form of payment as we were unable to fulfill the order due to an inventory challenge.
Classic Sheer Pitcher	Online Portfolio	8580	Color Substitution	This item will ship in all-natural base pitcher with a tropical water seal instead of all tropical water. Item is now closed for ordering.
CrystalWave® PLUS 4-cup/1 L Rectangular Set of 4	TuppFriday Deal	88204	Substitution	We unfortunately depleted available inventory before we could fulfill all orders of this item. Impacted orders will experience color substitutions. For some of the impacted orders they will receive both color and size substitutions.
Large Storage Tote Carton	Everyday Storage Solutions	9252	Backorder & Substitution	We unfortunately depleted available inventory before we could fulfill all orders of this item. Impacted orders will be placed on backorder while we secure additional inventory to fulfill the remaining orders. They will also experience a color substitution of the base and seal in black. The rest of the items in the impacted orders have or will be shipped.
Large Storage Tote	Everyday Storage Solutions	9251	Backorder & Substitution	We unfortunately depleted available inventory before we could fulfill all orders of this item. Impacted orders will be placed on backorder while we secure additional inventory to fulfill the remaining orders. They will also experience a color substitution of the base and seal in black. The rest of the items in the impacted orders have or will be shipped.
Portioning Pro Set	Online Portfolio	88584	Missing Seals	Several orders of this item were shipped without all the seals. The missing seals (various colors) will be shipped out to those impacted.
Universal Series and Serrated and Utility Knife Set	Online Exclusives	853	Substitution	Unfortunately we depleted the available inventory of the Serrated Knife before we could fulfill all orders of this set. As a result, impacted orders will receive a substitution of two Utility Knives.

Brochure

Product Name	Publication	Item #	Status	Details/Expected Backorder Clear Date
Cereal Storers	November Flyer	81932	Inventory Running Low	As of Nov 04, we do not expect the inventory for this item to last through the close of the flyer. Please be sure to enter your orders as soon as you can as once the item sells out it will not reopen.
Clearly Elegant® Pitcher	November Flyer	7475	Closed New Offer	As of Nov 6, we have closed this offer after depleting all available inventory. A replacement offer will be available at some point on Nov 6: For \$10 with any order of \$40 or more, your customers can purchase a Clearly

Purchase with Purchase Offer				Elegant® Dispenser Set that includes one Clearly Elegant® Dispenser and a Clearly Elegant® Dispenser Large (value of \$33/While Supplies Last)
Freezer Mates® PLUS Small Deeps	November Flyer	89139	Inventory Running Low	As of Nov 04, we do not expect the inventory for this item to last through the close of the flyer. Please be sure to enter your orders as soon as you can as once the item sells out it will not reopen.
Holiday Canister 3-Pc. Set	November Flyer	1931	Inventory Running Low	As of Nov 13, we do not expect the inventory for this item to last through the close of the flyer. Please be sure to enter your orders as soon as you can as once the item sells out it will not reopen.
Mini Serve-It® Set	October Flyer	1930	Refunds	Unfortunately, we depleted inventory before we were able to fulfill all orders. Consultants who ordered or had a customer order this item will receive a refund to the original form of payment.
Mixing Bowls 4 Pc. Set & 8 Pc. Set	October Flyer	1926 8192	Closed	Due to the success of these offers, the inventory has been depleted and they have been closed for ordering through the remainder of the flyer.
One Touch® Reminder Canister Set	November Flyer	81933	Closed	Due to the success of this offer, as of November 13, the assigned inventory has been depleted and it has been closed for ordering through the remainder of the flyer. The catalog item has re-opened at full price.
Servalier® Bowl	October & November Dating Gift	6969	Substitution	We unfortunately depleted available inventory before we could fulfill all orders of this item. As of October 30, we began substituting with the same size bowl and seal, in various colors. This substitution will continue through the end of November.
Serving Center® Set	November Flyer	81937	Closed	Due to the success of this offer, as of Nov. 5 the inventory has been depleted and the offer has been closed for ordering through the remainder of the flyer.
SuperSonic® Chopper Compact	November Flyer	7476	Closed New Offer	As of Nov 8, we expect to run out of inventory on the SuperSonic™ Chopper Compact Purchase with Purchase Offer very shortly. A replacement offer will be made available tonight, Friday, Nov. 8.: For \$10/\$14 with any order of \$80/\$100 or more, your customers can purchase a Silicone Bundt Form (value of \$39/\$50, While Supplies Last).
Ultra Clear® Oval 7-Pc. Set	November Flyer	81934	Inventory Running Low	As of Nov 04, we do not expect the inventory for this item to last through the close of the flyer. Please be sure to enter your orders as soon as you can as once the item sells out it will not reopen.

Catalog

Product Name	Publication	Item #	Status	Details/Expected Backorder Clear Date
Chef Series II Cookware Gourmet Set	Fall / Winter 2024-2025	898	Permanently Closed Refund	As of October 31, this item has been closed for ordering through the remainder of the catalog. Unfortunately, we depleted inventory before we were able to fulfill all orders. Consultants who ordered or had a customer order this item will receive a refund to the original form of payment.
Clearly Elegant® Pitcher	Fall / Winter 2024-2025	399	Permanently Closed	As of November 04, this item has been closed for ordering through the remainder of the catalog.
Customer Order Form	Fall / Winter 2024-2025	76074	Temporary Close	Inventory has been depleted and this item is now closed for ordering. We will look into replenishing with the new year. In the meantime, a PDF is available in the Knowledge Center, under the Sales Aids folder.
CrystalWave® PLUS 4-cup/1L Rectangular	Fall / Winter 2024-2025	625	Permanently Closed	As of October 23, this item has been closed for ordering through the remainder of the catalog. This item close does not impact the CrystalWave® 6-Pc. Set #607, but be aware that inventory for this set is low and we do not foresee it lasting the duration of the catalog. Once inventory is depleted it will close permanently.
Fall Winter Catalog: Cartons	Fall / Winter 2024-2025	N/A	Permanently Closed	To support future orders of Packs and Individual printed catalogs, we have closed the Carton option for the remainder of the cycle.
Fall Winter Deluxe Business Kit	Fall / Winter 2024-2025	N/A	Content Update	To ensure we can offer printed quantities as far into the catalog cycle as possible (ends in Feb. '25), beginning Sept. 12 the kit will include one copy of the catalog instead of 10. As a replacement, we will add an <i>Ultimate Silicone Slim Bag Mini</i> ; the cost will remain the same and the value will

				slightly change from \$371US/\$491CA to \$372US/\$493CA. The recruiting flyer has been updated and posted; we are working on updating the digital catalog and will post it as soon as it is ready. Please be sure to update any reference to the kit materials in your recruiting messages.
FridgeSmart® Minis	Fall / Winter 2024-2025	Thank You Gift	Temporary Close	As of November 12, this item has been temporarily closed for ordering until late November.
Garlic Press	Fall / Winter 2024-2025	1307	Permanently Closed	As of November 04, this item has been closed for ordering through the remainder of the catalog.
Hamburger Press & Keeper Set	Fall / Winter 2024-2025	0750	Permanently Closed	As of October 02, this item has been closed for ordering through the remainder of the catalog.
Mandoline	Fall / Winter 2024-2025	1230	Permanently Closed	As of November 04, this item has been closed for ordering through the remainder of the catalog.
Modular Mates Oval & Square Set	Fall / Winter 2024-2025	366	Permanently Closed	As of October 22, this item has been closed for ordering through the remainder of the catalog.
Modular Mates Square 4/Black	Fall / Winter 2024-2025	64	Permanently Closed	As of October 30, this item has been closed for ordering through the remainder of the catalog.
Modular Mates Super Oval & Rectangular Set	Fall / Winter 2024-2025	365	Permanently Closed	As of October 30, this item has been closed for ordering through the remainder of the catalog.
Recycled Microfiber Dish Drying Towels	Fall / Winter 2024-2025	1048	Permanently Closed	As of September 30, this item has been closed for ordering through the remainder of the catalog.
Recycled Microfiber Multipurpose Towels	Fall / Winter 2024-2025	1036	Permanently Closed	As of November 13, this item has been closed for ordering through the remainder of the catalog.
Serving Center® Set	Fall / Winter 2024-2025	277	Permanently Closed	As of Nov. 5, this item has been closed for ordering through the remainder of the catalog.
Super Cereal Storer	Fall / Winter 2024-2025	378	Permanently Closed Refund	As of October 08, this item has been closed for ordering through the remainder of the catalog. As an option for your customers, you may offer them the Modular Mates® Super Oval 5 and the Modular Mates® Super Oval Pour-All Seal. Unfortunately, we depleted inventory before we were able to fulfill all orders. Consultants who ordered or had a customer order this item will receive a refund to the original form of payment.
TupperKids® Feeding Set	Fall / Winter 2024-2025	539	Temporary Close	As of November 13, this item has been temporarily closed for ordering until late December.
UltraPro® 3.5-Qt./3.3 L Lasagna Pan with Cover	Fall / Winter 2024-2025	972	Permanently Closed	As of October 16, this item has been closed for ordering through the remainder of the catalog.

Awards

Award Name	Month	Details
2-Week Sales Challenge	Aug 15-28	We had a higher number of qualifiers for this award and as a result, some will experience a substitution. Instead of the Super Cereal Storer, they will receive a Modular Mates® Super Oval 5 with both a Super Oval Seal and a Super Oval Pour-All Seal!
Monthly Sales Challenge, \$1,000/\$1,200	July	As of October 8, those who redeem before this award closes on Friday, Oct 11, the remaining award option is the Tupperware® Microwave Rice Maker, Xploris Tumbler/Seashore 15 oz/450 mL, Xploris

		Tumbler/Joshua Tree 15oz/450 mL, Insulated Bottle Tote, Cell Phone Holder, MM Oval 5/Black, and Allegra Bowl/Peacock 6-cup/1.5 L, a \$200/US/\$250 CA value, for FREE!
Monthly Sales Challenge, \$1,000/\$1,200	August	We had a higher number of qualifiers for this award and as a result, some will experience a substitution. Instead of the Fresh N Cool 12 Pc. Set (value of \$125/ \$171), they will receive two sets of the 20-Pc. Smartest Start Set with a value of \$180US/\$220CA, for \$10US/\$13CA!
Ready, Set, Activate Program Update	N/A	We will be replacing the Level 2, Month 1, 2, and 3 awards of the Sheerly Elegant product with different configurations using the Ultimate Silicone Stand-Up Bags. This will impact all of the August achievers who completed level 2, any month. The award will not be closed for redemption, so as not to impact the program screens, the item will be substituted automatically. As an apology gift to the August Achievers, we are including a set of the Ultimate Silicone Slim Bag Set.

Great News! You may now see all awards that will open in the future in your Award Opening report located in your MyOffice under Sales > Awards Ordering. Click on the Future Awards tab to see these opening dates.