

## Tupperware Product Alert List (US) – Last Updated 10/23/2024, 04:30 PM ET

Please find below the current status of products, excluding While Supplies Last offers, Brochure Samples and Sales Aids, that may be affecting your orders. For availability of While Supplies last offers, Brochure Samples, and Sales Aids, please refer to the system as the status of these types of items can change quickly. This list is updated as needed. Be sure to always check the Knowledge Center for the latest version as information is subject to change. New updates are highlighted in yellow.

- Hemingway is working 6 days a week to get the unexpected high volume of orders shipped out as soon as possible, but we are experiencing delays. **The majority of orders placed before October 7 have shipped.** Thank you for your support and patience.
- Be sure to order your sample and sales aids using the Samples/Sales Aids order type as these specific orders are prioritized every morning at the factory. If you order samples or sales aids with any other order type, these items will be processed using our regular standards.
- Current catalog products listed as closed, temporarily closed, or backordered are not available for warranty redemption until inventory is replenished.

### Short-Term Offers

Product Name	Publication	Item #	Status	Details/Expected Backorder Clear Date
Access Mate Medium	Easy Snacking	89589	Correction	A few orders will be receiving a substitutions of the Onion & Garlic Smart® Container. This is the same container as the Access Mate Medium, with a different seal that still allows for easy access to prepackaged snacks and stacking.
Chic Dining Appetizer Tray with Cover	2024 Online Product Portfolio	88583	Refund	Orders for this item will receive a refund to the original form of payment as we were unable to fulfill the order due to an inventory challenge.
Classic Sheer Pitcher	Online Portfolio	8580	Color Substitution	This item will ship in all-natural base pitcher with a tropical water seal instead of all tropical water. Item is now closed for ordering.
Large Storage Tote Carton	Everyday Storage Solutions	9252	Backorder & Substitution	We unfortunately depleted available inventory before we could fulfill all orders of this item. Impacted orders will be placed on backorder while we secure additional inventory to fulfill the remaining orders. They will also experience a color substitution of the base and seal in black. The rest of the items in the impacted orders have or will be shipped.
Large Storage Tote	Everyday Storage Solutions	9251	Backorder & Substitution	We unfortunately depleted available inventory before we could fulfill all orders of this item. Impacted orders will be placed on backorder while we secure additional inventory to fulfill the remaining orders. They will also experience a color substitution of the base and seal in black. The rest of the items in the impacted orders have or will be shipped.

### Brochure

Product Name	Publication	Item #	Status	Details/Expected Backorder Clear Date
Mixing Bowls 4 Pc. Set & 8 Pc. Set	October Flyer	1926 8192	Closed	Due to the success of these offers, the inventory has been depleted and they have been closed for ordering through the remainder of the flyer.

### Catalog

Product Name	Publication	Item #	Status	Details/Expected Backorder Clear Date
<b>Customer Order Form</b>	Fall / Winter 2024-2025	76074	Temporary Close	Inventory has been depleted and this item is now closed for ordering. We will look into replenishing with the new year. In the meantime, a PDF is available in the Knowledge Center, under the Sales Aids folder.
<b>CrystalWave® PLUS 4-cup/1L Rectangular</b>	Fall / Winter 2024-2025	625	Permanently Closed	As of October 23, this item has been closed for ordering through the remainder of the catalog. This item close does not impact the CrystalWave® 6-Pc. Set #607, but be aware that inventory for this set is low and we do not foresee it lasting the duration of the catalog. Once inventory is depleted it will close permanently.

Eco+ Sandwich Keepers	Fall / Winter 2024-2025	597	Temporary Close	As of October 21, this item has been temporarily closed for ordering until Mid-November when we expect to replenish inventory.
Fall Winter Catalog: Cartons	Fall / Winter 2024-2025	N/A	Close	To support future orders of Packs and Individual printed catalogs, we have closed the Carton option for the remainder of the cycle.
Fall Winter Deluxe Business Kit	Fall / Winter 2024-2025	N/A	Content Update	To ensure we can offer printed quantities as far into the catalog cycle as possible (ends in Feb. '25), beginning Sept. 12 the kit will include one copy of the catalog instead of 10. As a replacement, we will add an <i>Ultimate Silicone Slim Bag Mini</i> ; the cost will remain the same and the value will slightly change from \$371US/\$491CA to \$372US/\$493CA. The recruiting flyer has been updated and posted; we are working on updating the digital catalog and will post it as soon as it is ready. Please be sure to update any reference to the kit materials in your recruiting messages.
Hamburger Press & Keeper Set	Fall / Winter 2024-2025	0750	Permanently Closed	As of October 02, this item has been closed for ordering through the remainder of the catalog.
Microwave Pressure Cooker	Fall / Winter 2024-2025	1150	Temporary Close	As of October 21, this item has been temporarily closed for ordering until October 24 when we expect to replenish inventory.
Modular Mates Oval & Square Set	Fall / Winter 2024-2025	366	Permanently Closed	As of October 22, this item has been closed for ordering through the remainder of the catalog.
Recycled Microfiber Dish Drying Towels	Fall / Winter 2024-2025	1048	Permanently Closed	As of September 30, this item has been closed for ordering through the remainder of the catalog.
Super Cereal Storer	Fall / Winter 2024-2025	378	Permanently Closed	As of October 08, this item has been closed for ordering through the remainder of the catalog. As an option for your customers, you may offer them the Modular Mates® Super Oval 5 and the Modular Mates® Super Oval Pour-All Seal.
UltraPro® 3.5-Qt./3.3 L Lasagna Pan with Cover	Fall / Winter 2024-2025	972	Permanently Closed	As of October 16, this item has been closed for ordering through the remainder of the catalog.

### Awards

Award Name	Month	Details
Monthly Sales Challenge, \$1,000/\$1,200	July	As of October 8, those who redeem before this award closes on Friday, Oct 11, the remaining award option is the Tupperware® Microwave Rice Maker, Xploris Tumbler/Seashore 15 oz/450 mL, Xploris Tumbler/Joshua Tree 15oz/450 mL, Insulated Bottle Tote, Cell Phone Holder, MM Oval 5/Black, and Allegra Bowl/Peacock 6-cup/1.5 L, a \$200/US/\$250 CA value, for FREE!
Monthly Sales Challenge, \$1,000/\$1,200	August	We had a higher number of qualifiers for this award and as a result, some will experience a substitution. Instead of the Fresh N Cool 12 Pc. Set (value of \$125/ \$171), they will receive two sets of the 20-Pc. Smartest Start Set with a value of \$180US/\$220CA, for \$10US/\$13CA!
Ready, Set, Activate Program Update	N/A	We will be replacing the Level 2, Month 1, 2, and 3 awards of the Sheerly Elegant product with different configurations using the Ultimate Silicone Stand-Up Bags. This will impact all of the August achievers who completed level 2, any month. The award will not be closed for redemption, so as not to impact the program screens, the item will be substituted automatically. As an apology gift to the August Achievers, we are including a set of the Ultimate Silicone Slim Bag Set.

**Great News!** You may now see all awards that will open in the future in your Award Opening report located in your MyOffice under Sales > Awards Ordering. Click on the Future Awards tab to see these opening dates.